SPECIALITY COATINGS Ltd.

QUALITY POLICY STATEMENT

SPECIALITY COATINGS LIMITED has the policy of providing a highly efficient service in the supply of vinyl-coated base and plastisol.

The composition and formulation of base and plastisol are adjusted to meet individual customers' requirements. All material and processing inputs are carefully controlled and documented to ensure a consistent quality is maintained, ensuring that the product is entirely suited for its end purpose.

Our aim is to be fully competitive in terms of price and delivery and superior in terms of quality when compared with our competitors.

The following principles must be applied throughout the Company: -

1. **Full commitment of all Personnel to the Quality Policy, allied to an active involvement in quality improvements in line with specified objectives.**

2. **The understanding by all employees of the long-term importance of achieving customer satisfaction by providing a consistent high quality of product and service.**

3. **An appreciation that consistent quality can be achieved only by ensuring control at each stage of the process.**

4. **An acceptance that nothing shall be allowed to undermine or compromise the quality of workmanship and the aim will always be *"Right First Time - Every Time".***

A Company-wide Quality Assurance System is in operation designed to comply with the requirements of ISO 9001:2015 and any other applicable requirements. The quality policy provides a framework for establishing and reviewing quality objectives in a timely manner.

The Operations Manager has the direct responsibility for the maintenance and continual improvement of the system and through regular audits and reviews shall ensure that the policy remains both suitable and effective.

Paul Phillips
Managing Director

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